



Performance and Tracking Data Collection

- Current processes for collecting data about delivery performance for inbound baggage are manual and inefficient. As a result, both airports and airlines are unable to ensure that Service Level Agreements pertaining to baggage delivery are met on a daily basis.
- Most airports and airlines are unable to provide big-picture tracking and reporting for bags. More specifically, airports and airlines lack visibility into the end delivery of baggage.

SmartBag Inbound Scanning - A Performance Data Provider

- Using automated tag readers, SmartBag Inbound Scanning collects inbound bag tag information, which can then be used to generate performance data for every flight that is unloaded onto a claim feed belt.
- Provides airports and airlines with performance information about aircraft unloading, proving that service level commitments are being met or exceeded.
- Provides trending information which can be used to analyse performance data over a specified time period.
- SmartBag Inbound Scanning stores individual bag tag information, providing details about bags that have been unloaded.
- Scan data that is collected by an Inbound bag tag scanner can be combined with other scan data on a bag's journey, providing end-to-end tracking of baggage.
- Using SmartNotify, messages can be sent directly to passengers as they deplane, informing them about which claim carousel to visit to claim their bag.
- Can be used to feed bag arrival status to public displays



Solution Highlights

- Arrival bag scanning using RFID or barcoded bag tags
- Provides airports with unloading performance data
- SmartSuite Web Client provides access to dashboards, reports and search screens
- Offers trending information
- Combined with other scan data on a bag's journey, delivers end-to-end tracking of baggage
- SmartBag Inbound Scanning can be used for multiple airlines
- Due to its modular design, additional Inbound Scanning locations can be added quickly

"SmartBag Inbound Scanning is an excellent tool for airports and airlines seeking to ensure that SLAs are met as it provides performance data for every flight that is unloaded onto a claim feed belt. It also serves as an incentive for high-level performance on a daily basis."

